LIMRA NAIC Product-Training Instructions

To access MassMutual (MMFA) NAIC training, visit https://naic.pinpointglobal.com/MMFA/Apps/Default.aspx

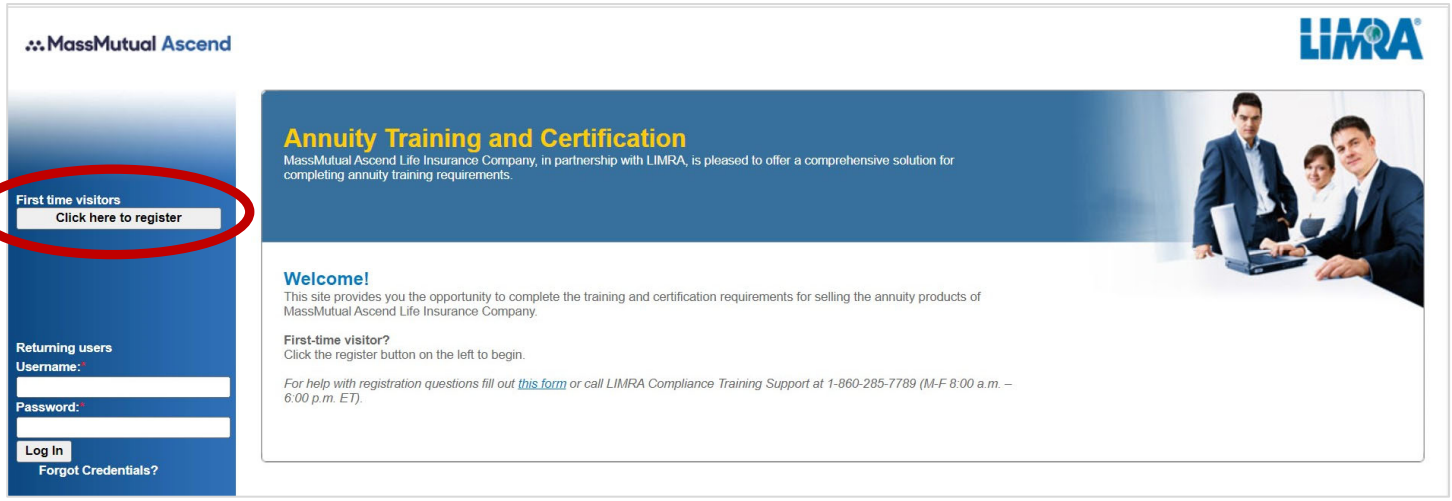
This website may be accessed using any internet browser EXCEPT internet explorer!

First time visitors:

1. On the left navigation bar, click the **Click here to register** button to create your profile.
   A registration page opens as indicated in the two screenshots below

Returning users:

Please skip to the next page for Log In instructions.

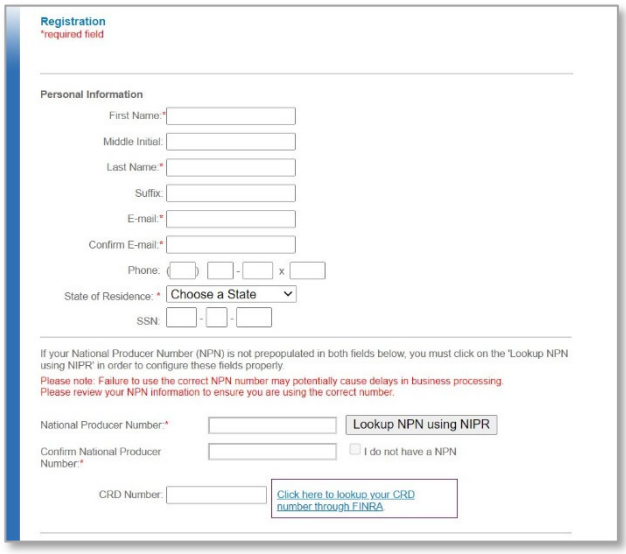


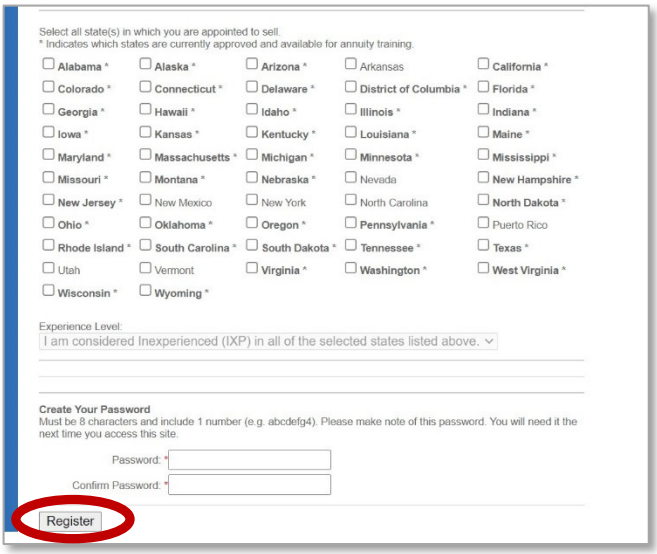
2. To register, **enter all required information** as indicated with * next to the field:
   a. Even if you know your National Producer Number, you must use the *Lookup NPN using the NIPR* button.

      Note: We do not use Social Security Numbers (SSN), so you may leave that field blank

   b. Select all states in which you are licensed to sell annuities.
   c. Create your password.

3. Click the **Register** button.

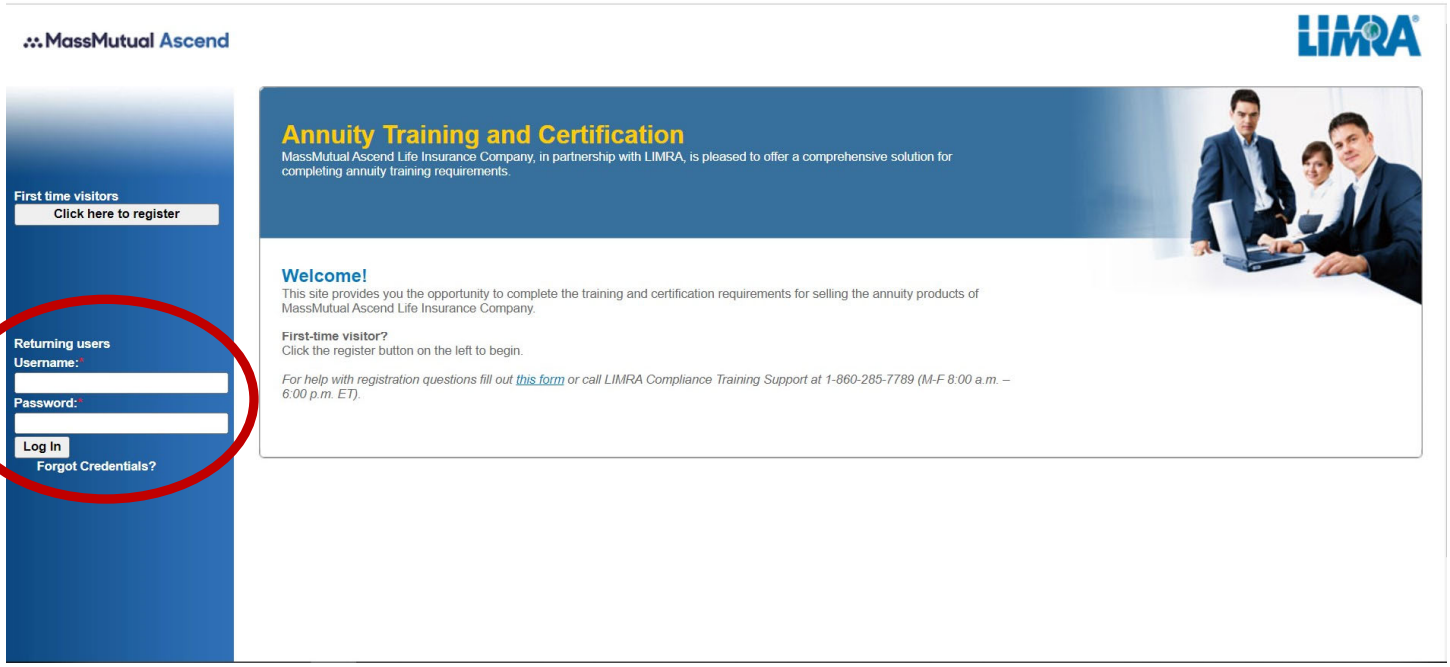




For help with registration questions, call **LIMRA Compliance Training Support at (888) 577-5522**

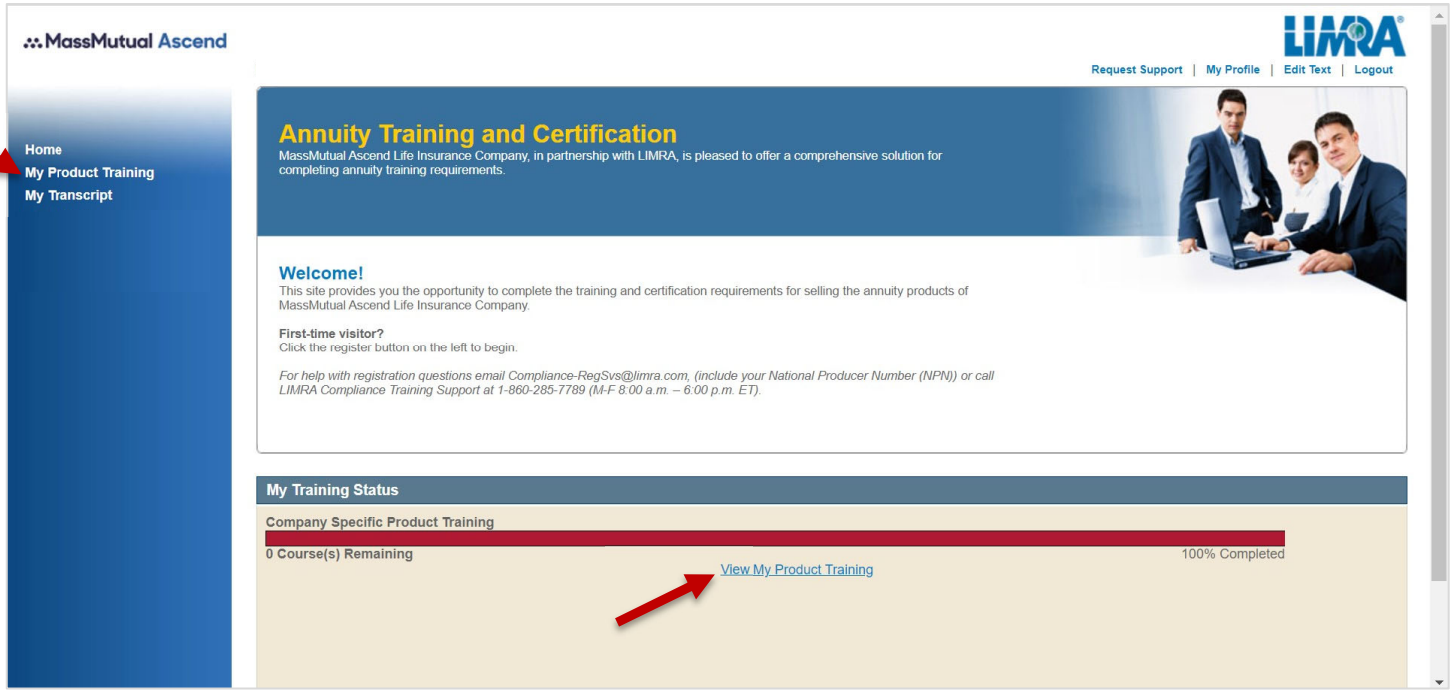
Returning users

1. **Log In** using your National Producer Number (NPN) and previously established password.



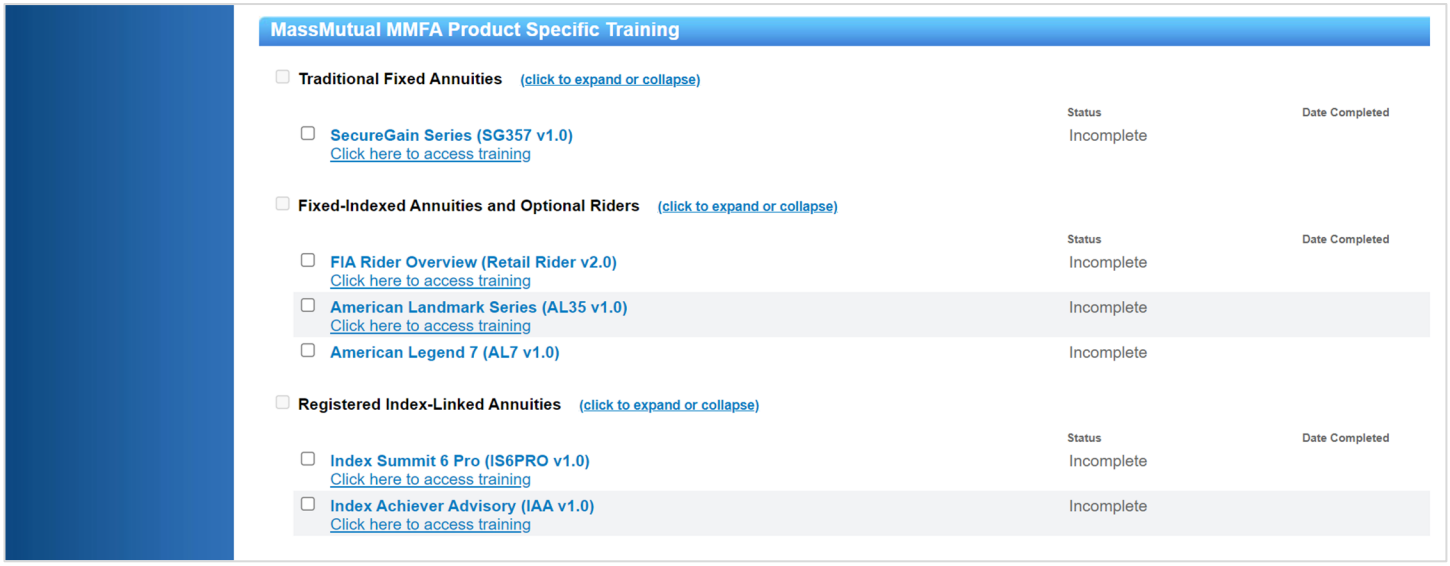
2. Click **My Product Training** on the left navigation bar OR **View My Product Training** at the bottom of the screen to access the applicable product-specific training videos for the MassMutual Ascend products available to sell.

   Note: upon first log in, *My Training Status* will indicate 0% complete

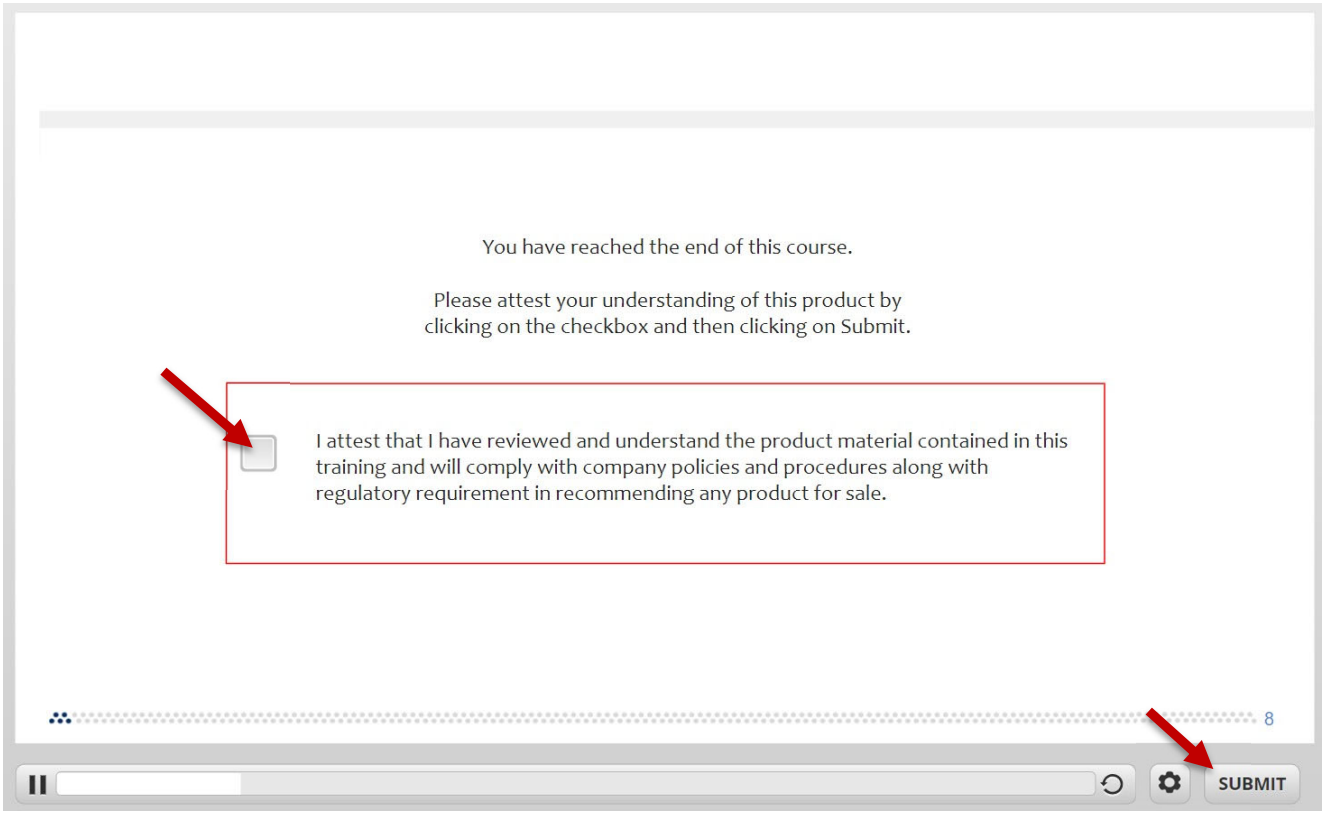


3. To complete the appropriate product-specific training video(s), click the **click here to access training** link located below the product-specific training video title.

   Note: there is **NO sound** in our videos and the slides auto-advance, as long as the window is active

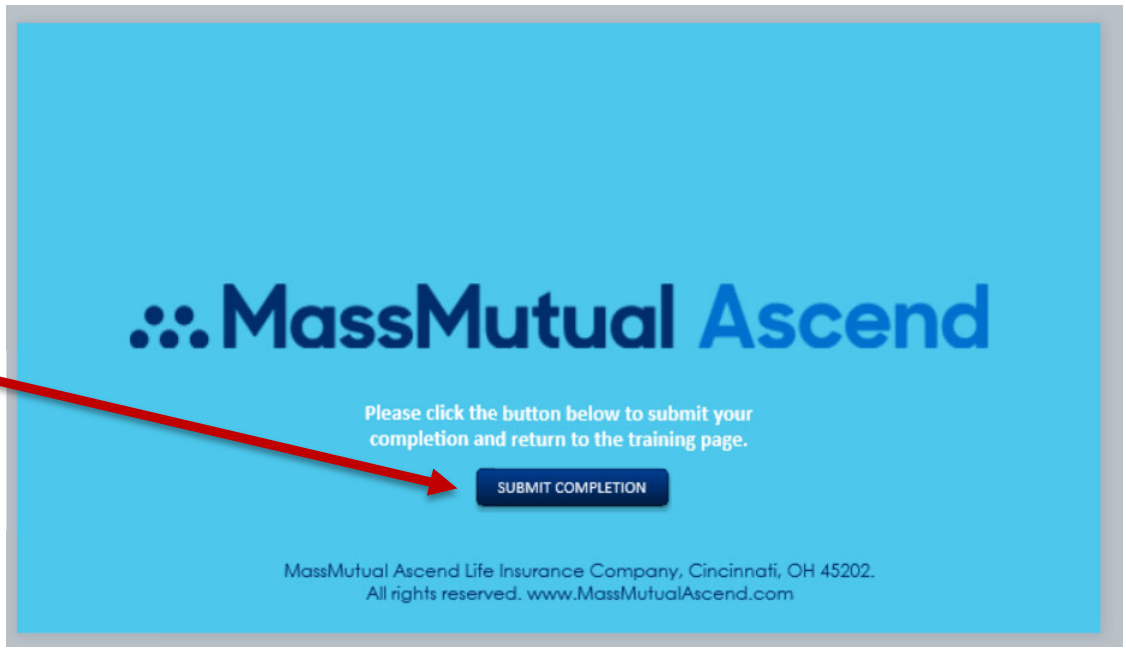


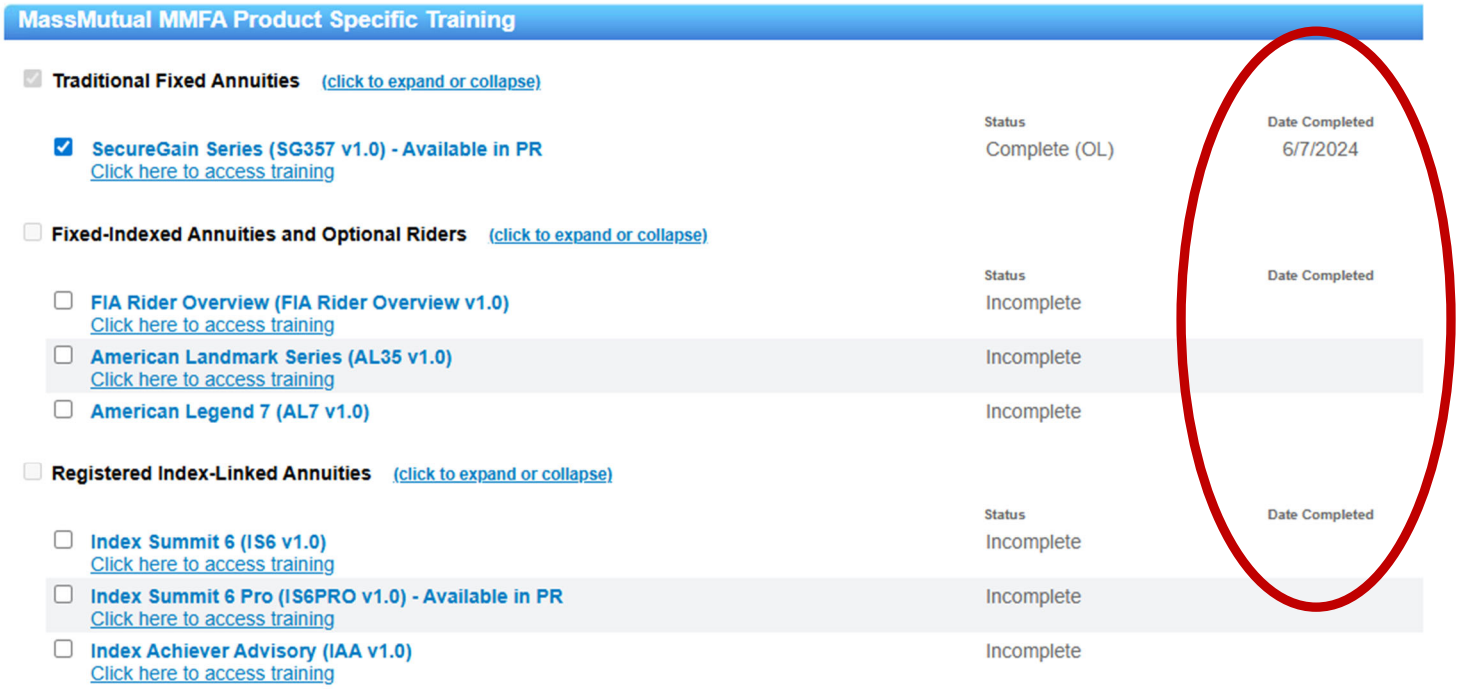
4. When you reach the end of your selected video, in order to meet the compliance regulation, **you must check the attestation box, then click the submit button** to confirm understanding of the training content.



5. Finally, on the last slide click the **Submit Completion** button to receive completion credit for the training course.

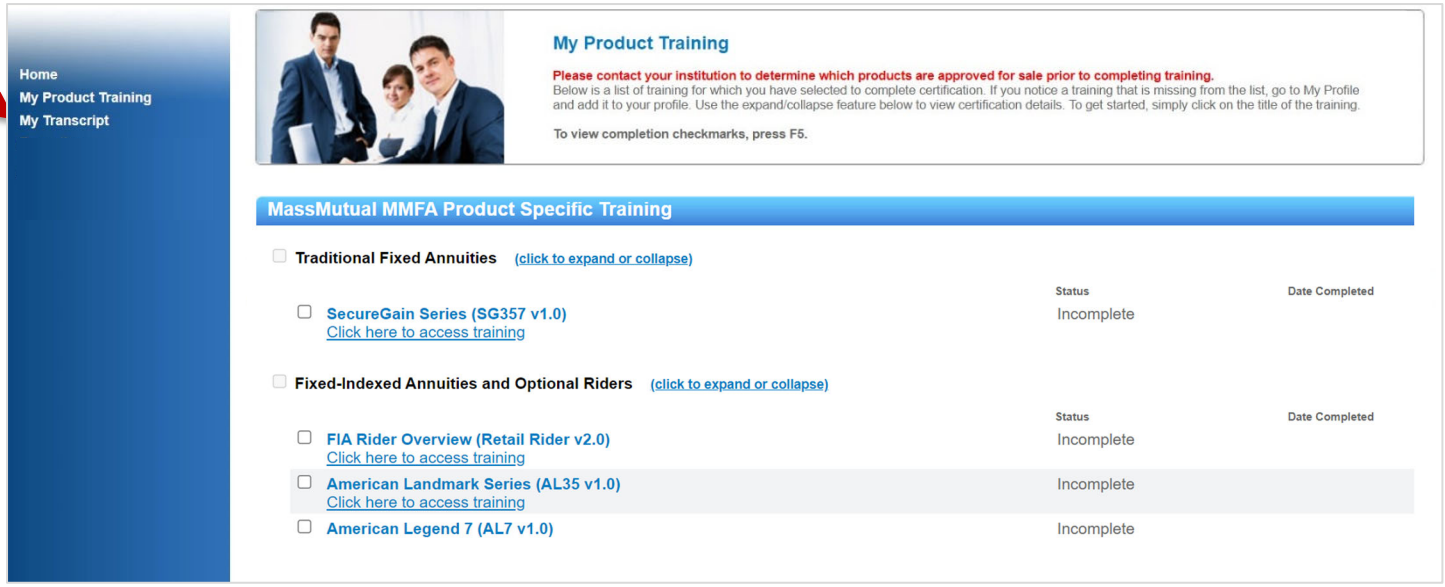
   Note: This button automatically closes the video window and awards credit. You will then see your completion date listed on the right-hand side of the product-specific training page, as indicated below.



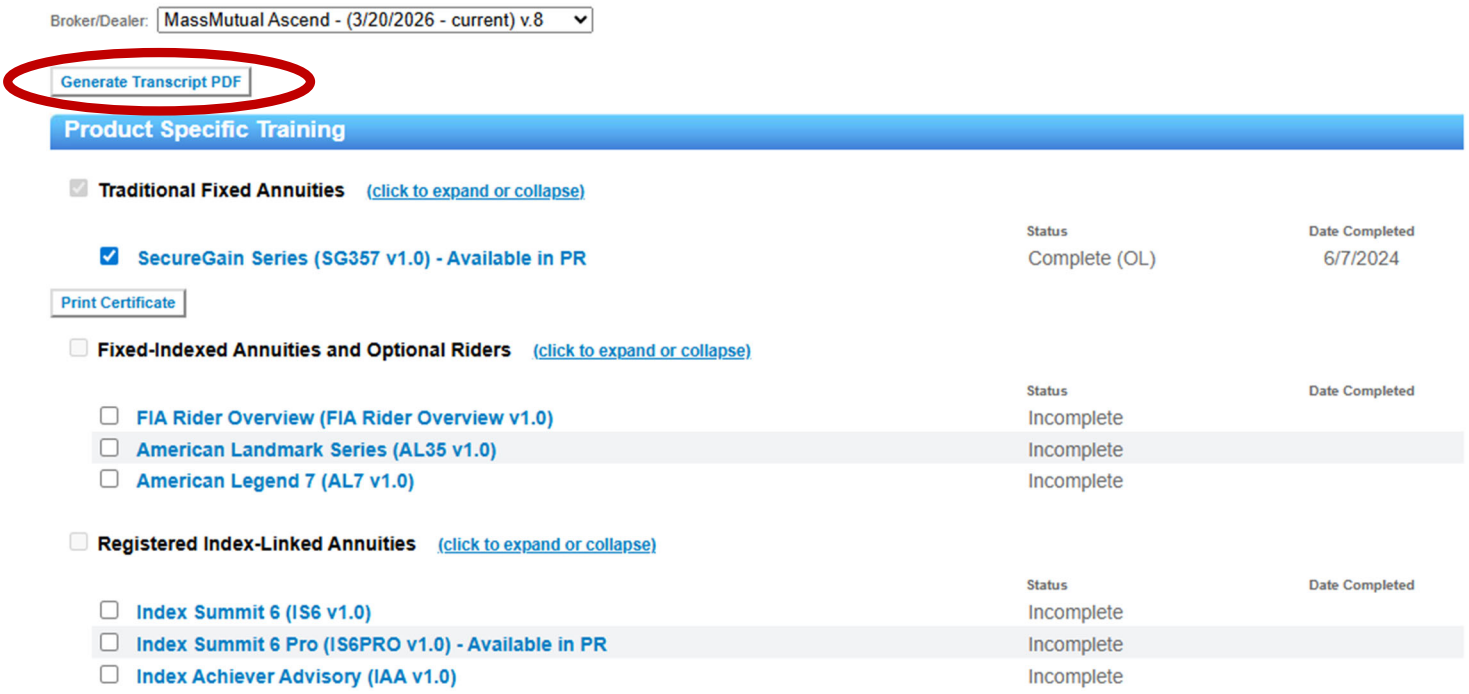


To pull a completion transcript:

1. On the left navigation bar, click **My Transcript**.
   A new page appears with an option to generate a transcript



2. Click the **Generate Transcript PDF** button.
   A window opens with your transcript as shown on the next page



3. In the top right corner, click the **Save** or **Print** button(s), as needed.

