

## LIMRA NAIC Product-Training Instructions

To access MassMutual (MMFA) NAIC training, visit <https://naic.pinpointglobal.com/MMFA/Apps/Default.aspx>

**This website may be accessed using any internet browser EXCEPT internet explorer!**

### First time visitors:

1. On the left navigation bar, click the [Click here to register](#) button to create your profile.  
*A registration page opens as indicated in the two screenshots below*

### Returning users:

*Please skip to the next page for Log In instructions.*

The screenshot shows the MassMutual Ascend website interface. On the left, there is a navigation bar with a blue background. The 'First time visitors' section is circled in red and contains a button labeled 'Click here to register'. Below it, the 'Returning users' section has fields for 'Username:' and 'Password:', a 'Log In' button, and a link for 'Forgot Credentials?'. The main content area features the LIMRA logo and a header for 'Annuity Training and Certification'. Below the header, there is a 'Welcome!' message and a 'First-time visitor?' section with instructions to click the register button. A note at the bottom provides contact information for registration questions.

2. To register, **enter all required information** as indicated with \* next to the field:
  - a. Even if you know your National Producer Number, you must use the *Lookup NPN using the NIPR* button.  
**Note:** We do not use Social Security Numbers (SSN), so you may leave that field blank
  - b. Select all states in which you are licensed to sell annuities.
  - c. Create your password.
3. Click the **Register** button.

This screenshot shows the 'Registration' form with a red asterisk indicating required fields. The 'Personal Information' section includes fields for First Name, Middle Initial, Last Name, Suffix, E-mail, and Confirm E-mail. There is also a phone number field and a dropdown menu for 'State of Residence'. Below this, there are fields for National Producer Number (with a 'Lookup NPN using NIPR' button), Confirm National Producer Number, and CRD Number (with a link to 'Click here to lookup your CRD number through FINRA').

This screenshot shows the state selection and password creation section of the registration form. It includes a list of states with checkboxes for selection, such as Alabama, Alaska, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, District of Columbia, Florida, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Puerto Rico, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, and Wisconsin. Below the state list, there is an 'Experience Level' dropdown menu. The 'Create Your Password' section includes fields for Password and Confirm Password, and a 'Register' button circled in red.

For help with registration questions, call **LIMRA Compliance Training Support at (888) 577-5522**

## Returning users

1. **Log In** using your National Producer Number (NPN) and previously established password.

**MassMutual Ascend** **LIMRA**

**First time visitors**  
Click here to register

**Returning users**  
Username:   
Password:   
**Log In**  
[Forgot Credentials?](#)

### Annuity Training and Certification

MassMutual Ascend Life Insurance Company, in partnership with LIMRA, is pleased to offer a comprehensive solution for completing annuity training requirements.

**Welcome!**  
This site provides you the opportunity to complete the training and certification requirements for selling the annuity products of MassMutual Ascend Life Insurance Company.

**First-time visitor?**  
Click the register button on the left to begin.

*For help with registration questions fill out [this form](#) or call LIMRA Compliance Training Support at 1-860-285-7789 (M-F 8:00 a.m. – 6:00 p.m. ET).*

2. Click **My Product Training** on the left navigation bar OR **View My Product Training** at the bottom of the screen to access the applicable product-specific training videos for the MassMutual Ascend products available to sell.

**Note:** upon first log in, *My Training Status* will indicate 0% complete

**MassMutual Ascend** **LIMRA**

[Request Support](#) | [My Profile](#) | [Edit Text](#) | [Logout](#)

### Annuity Training and Certification

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**First-time visitor?**  
Click the register button on the left to begin.

*For help with registration questions email [Compliance-RegSvs@limra.com](mailto:Compliance-RegSvs@limra.com), (include your National Producer Number (NPN)) or call LIMRA Compliance Training Support at 1-860-285-7789 (M-F 8:00 a.m. – 6:00 p.m. ET).*

#### My Training Status

Company Specific Product Training

0 Course(s) Remaining 100% Completed

[View My Product Training](#)

- To complete the appropriate product-specific training video(s), click the [click here to access training](#) link located below the product-specific training video title.

**Note:** there is **NO sound** in our videos and the slides auto-advance, as long as the window is active

MassMutual MMFA Product Specific Training		
<input type="checkbox"/> Traditional Fixed Annuities <a href="#">(click to expand or collapse)</a>		
<input type="checkbox"/> SecureGain Series (SG357 v1.0) <a href="#">Click here to access training</a>	Status Incomplete	Date Completed
<input type="checkbox"/> Fixed-Indexed Annuities and Optional Riders <a href="#">(click to expand or collapse)</a>		
<input type="checkbox"/> FIA Rider Overview (Retail Rider v2.0) <a href="#">Click here to access training</a>	Status Incomplete	Date Completed
<input type="checkbox"/> American Landmark Series (AL35 v1.0) <a href="#">Click here to access training</a>	Incomplete	
<input type="checkbox"/> American Legend 7 (AL7 v1.0)	Incomplete	
<input type="checkbox"/> Registered Index-Linked Annuities <a href="#">(click to expand or collapse)</a>		
<input type="checkbox"/> Index Summit 6 Pro (IS6PRO v1.0) <a href="#">Click here to access training</a>	Status Incomplete	Date Completed
<input type="checkbox"/> Index Achiever Advisory (IAA v1.0) <a href="#">Click here to access training</a>	Incomplete	

- When you reach the end of your selected video, in order to meet the compliance regulation, **you must check the attestation box, then click the submit button** to confirm understanding of the training content.

You have reached the end of this course.

Please attest your understanding of this product by clicking on the checkbox and then clicking on Submit.

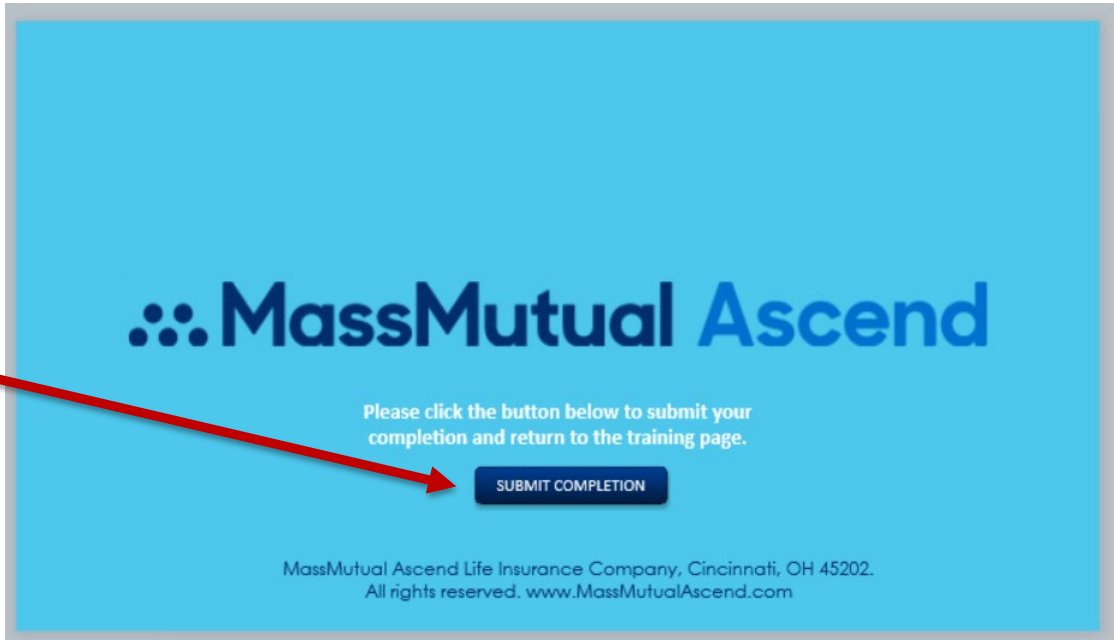
I attest that I have reviewed and understand the product material contained in this training and will comply with company policies and procedures along with regulatory requirement in recommending any product for sale.


8

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↺
⚙️
SUBMIT

5. Finally, on the last slide click the **Submit Completion** button to receive completion credit for the training course.

**Note:** This button automatically closes the video window and awards credit. You will then see your completion date listed on the right-hand side of the product-specific training page, as indicated below.





### My Product Training

Please contact your institution to determine which products are approved for sale prior to completing training.

Below is a list of training for which you have selected to complete certification. If you notice a training that is missing from the list, go to My Profile and add it to your profile. Use the expand/collapse feature below to view certification details. To get started, simply click on the title of the training.

To view completion checkmarks, press F5.

**MassMutual MMFA Product Specific Training**

<input checked="" type="checkbox"/> <b>Traditional Fixed Annuities</b> <a href="#">(click to expand or collapse)</a>	Status Complete (OL)	Date Completed 6/7/2024
<input checked="" type="checkbox"/> <b>SecureGain Series (SG357 v1.0)</b> <a href="#">Click here to access training</a>		
<input type="checkbox"/> <b>Fixed-Indexed Annuities and Optional Riders</b> <a href="#">(click to expand or collapse)</a>	Status Incomplete	Date Completed
<input type="checkbox"/> <b>FIA Rider Overview (Retail Rider v2.0)</b> <a href="#">Click here to access training</a>		
<input type="checkbox"/> <b>American Landmark Series (AL35 v1.0)</b> <a href="#">Click here to access training</a>	Incomplete	

**To pull a completion transcript:**

1. On the left navigation bar, click **My Transcript**.  
*A new page appears with an option to generate a transcript*

**My Product Training**

Please contact your institution to determine which products are approved for sale prior to completing training. Below is a list of training for which you have selected to complete certification. If you notice a training that is missing from the list, go to My Profile and add it to your profile. Use the expand/collapse feature below to view certification details. To get started, simply click on the title of the training. To view completion checkmarks, press F5.

**MassMutual MMFA Product Specific Training**

Training Item	Status	Date Completed
<input type="checkbox"/> Traditional Fixed Annuities <a href="#">(click to expand or collapse)</a>		
<input type="checkbox"/> SecureGain Series (SG357 v1.0) <a href="#">Click here to access training</a>	Incomplete	
<input type="checkbox"/> Fixed-Indexed Annuities and Optional Riders <a href="#">(click to expand or collapse)</a>		
<input type="checkbox"/> FIA Rider Overview (Retail Rider v2.0) <a href="#">Click here to access training</a>	Incomplete	
<input type="checkbox"/> American Landmark Series (AL35 v1.0) <a href="#">Click here to access training</a>	Incomplete	
<input type="checkbox"/> American Legend 7 (AL7 v1.0)	Incomplete	

2. Click the **Generate Transcript PDF** button.  
*A window opens with your transcript as shown on the next page*

Broker/Dealer: MassMutual Ascend - (6/6/2024 - current) v.7

**Generate Transcript PDF**

**Product Specific Training**

Training Item	Status	Date Completed
<input checked="" type="checkbox"/> Traditional Fixed Annuities <a href="#">(click to expand or collapse)</a>		
<input checked="" type="checkbox"/> SecureGain Series (SG357 v1.0)	Complete (OL)	6/7/2024
<input type="checkbox"/> Fixed-Indexed Annuities and Optional Riders <a href="#">(click to expand or collapse)</a>		
<input type="checkbox"/> FIA Rider Overview (Retail Rider v2.0)	Incomplete	
<input type="checkbox"/> American Landmark Series (AL35 v1.0)	Incomplete	
<input type="checkbox"/> American Legend 7 (AL7 v1.0)	Incomplete	
<input type="checkbox"/> Registered Index-Linked Annuities <a href="#">(click to expand or collapse)</a>		
<input type="checkbox"/> Index Summit 6 Pro (IS6PRO v1.0)	Incomplete	
<input type="checkbox"/> Index Achiever Advisory (IAA v1.0)	Incomplete	

**Print Certificate**

3. In the top right corner, click the **Save** or **Print** button(s), as needed.

Transcript (3).pdf | 1 / 1 | 100% | [Zoom In] [Zoom Out]

**MassMutual Ascend** NAIC Annuity Training and Certification

**Renae Rossman**

	Completion Type	Date Completed
<b>MassMutual Ascend</b> (6/6/2024 - current) revision (7)		
<b>Traditional Fixed Annuities</b>		
SecureGain Series (SG357 v1.0)	OL	6/7/2024
<b>Fixed-Indexed Annuities and Optional Riders</b>		
FIA Rider Overview (Retail Rider v2.0)	Incomplete	
American Landmark Series (AL35 v1.0)	Incomplete	
American Legend 7 (AL7 v1.0)	Incomplete	
<b>Registered Index-Linked Annuities</b>		
Index Summit 6 Pro (IS6PRO v1.0)	Incomplete	
Index Achiever Advisory (IAA v1.0)	Incomplete	

Generated by: Renae Rossman  
Generated on: 6/7/2024 12:24:32 PM  
Certificate Id: 20EDA5AB-90A7-4A57-ADCF-AA639CA1552C