

SAMPLE

MassMutual Ascend Life Insurance Company
PO Box <PO Box #>
Cincinnati, OH 45201-<PO Box #>

MassMutual Ascend

<Client Name>
<Address line 1>
<Address line 2>
<City>, <State> <Zip>

<Date>

Re: Contract or policy number <#>

Dear Valued Customer,

Great American Life Insurance Company and its affiliates were recently sold to MassMutual. As part of this transition, Great American Life Insurance Company is now doing business as **MassMutual Ascend Life Insurance Company**. This name change does not affect your annuity contract or life insurance policy or the benefits available under it. We remain the insurer and will continue to honor all of our obligations.

In addition to our name change, we have moved. We remain headquartered in Cincinnati, Ohio, where we've proudly operated for nearly 30 years, but please make note of our new overnight address:

191 Rosa Parks Street
Cincinnati, OH 45202

What do I need to do?

Please read the enclosed endorsement and file it with your contract or policy. No additional action is needed.

What if I have questions?

Our team will continue to provide the same great service you deserve. If you have questions, please call our Customer Service representatives at <phone number>. We appreciate the opportunity to take your financial future above and beyond.

Regards,



Donna Carrelli
Head of Operations

Enc: Name Change Endorsement

If your annuity contract or life insurance policy is no longer in-force, please disregard this notice.

Affiliates: Annuity Investors Life Insurance Company and Manhattan National Life Insurance Company
Administrator for Life Insurance and Annuities: Cigna National Health Insurance Company, Continental General Insurance Company, Loyal American Life Insurance Company and Provident American Life & Health Insurance Company
Principal Underwriter/Distributor: MM Ascend Life Investor Services, LLC, member FINRA and an affiliate of MassMutual Ascend Life Insurance Company.