MassMutual Ascend

Manage Your Business Online

Logging into our website and creating an account is easy. Follow the instructions below.

1. Go to our website and click **Login** in the top right corner of the screen.
2. Click **Create a User ID** and register here.
3. Enter your information on the Create Agent Web Account page. Please have your NPN or agent number available.
4. Click **Create Web Account**.
5. You will be prompted to create a username and password.

Once you are logged in, there are many features to help you manage your accounts.

Log in and visit **Business Management** to manage your entire book of business:

Pending business: View your pending business with one click! Detailed search criteria is not required.

Not In Good Order (NIGO) business: View details and download documents so you can resolve NIGO issues faster.

Pending transfers: Quickly find the status of pending transfers.

Active policies: Easily search in-force business to find contract values, account activity, correspondence, strategy allocations and more.

Enhanced data availability: Export detailed reports in Excel or CSV format.

Streamline notifications with **My Inbox**:

- With **My Inbox**, you can find renewal letters, client correspondence, NIGO alerts, surrender notices and company announcements in one convenient place.
- You will receive email notifications when new messages are added to your inbox.
- To access **My Inbox**, click the mail icon in the top navigation. An exclamation point appears if you have unread notifications.

Visit our website to create an account today!

For producer use only. Not for use in sales solicitation.

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